

# Dial Tech



## PHONE BASED ALARM/CELL PANIC MONITORING SOFTWARE

Go to internet explorer and type in or copy and paste this link or click on this link.

[http://www.tgm-tech.co.za/dialtech/operations\\_login.php](http://www.tgm-tech.co.za/dialtech/operations_login.php)

To see all registered clients under Alarm/Duress go to Client Configuration and type in username: ADMIN and password: PASSWORD

**Operations: Company - Login:**  
The Server Time (Local) is 11:37 am on Friday, 28th September, 2007

**Alarms/Duress:**

**Alarm Management**

Company User Name	Duty Password
<input type="text"/>	<input type="text"/>

Auto

**Client Configuration**

Company User Name	Admin Password
northern	*****

Enter

**Occurrence Records**

Company User Name
<input type="text"/>

Enter

**Patrols/Progress:**

**Current Events**

Company User Name	Duty Password
<input type="text"/>	<input type="text"/>

Auto

**Roster Setup**

Company User Name	Admin Password
<input type="text"/>	<input type="text"/>

Enter

**Post Monitor**

Company User Name	Admin Password
<input type="text"/>	<input type="text"/>

Enter



The following screen will be displayed with all the clients details.

**Administration - Search**

The Server Time (Local) is 11:44 am on Friday, 28th September, 2007

[Add a Master Administration Record](#)   [Review Contact Logs](#)   [Review Access Logs](#)   From: 2007-09-28

[Search the Administration Records](#)         To: 2007-09-28

**SMS Management**   [Send SMS message to Clients](#)   [SMS totals sent, listed by Client](#)

**Main Table:**  
Latest 50 Location entries/changes

Phone Number	First Name (s)	Last Name	E-Mail	Unit Number	Street Number	Street Name	Suburb	Site	Contract Type	Contract Start	Contract End	Contract Code	Master Phone?	Alarm Count	Phone Action	Alarm Logs
+27844000911	DAVE	PROTTER			101	MACADAMIA	AQUAPARK	Tzaneen	NORTHERN	2007-08-01	2010-08-01	123456	YES	1	<a href="#">Edit</a>	<a href="#">Access</a>

**To monitor all Phone panics do the following.**

Go to internet explorer and type in or copy and paste this link or click on this link.

[http://www.tgm-tech.co.za/dialtech/operations\\_login.php](http://www.tgm-tech.co.za/dialtech/operations_login.php)

To see all phone panics under Alarm/Duress go to Alarm Management and type in username: **ADMIN** and password: **SECURITY**



Operations Login - Windows Internet Explorer  
http://www.tgm-tech.co.za/dialtech/operations\_login.php

**Operations: Company - Login:**  
The Server Time (Local) is 11:37 am on Friday, 28th September, 2007

**Alarms/Duress:**

**Alarm Management**

Company User Name	Duty Password
northern	••••

Auto

**Client Configuration**

Company User Name	Admin Password
northern	

Enter

**Occurrence Records**

Company User Name

Enter

**Patrols/Progress:**

**Current Events**

Company User Name	Duty Password

Auto

**Roster Setup**

Company User Name	Admin Password

Enter

**Post Monitor**

Company User Name	Admin Password

Enter

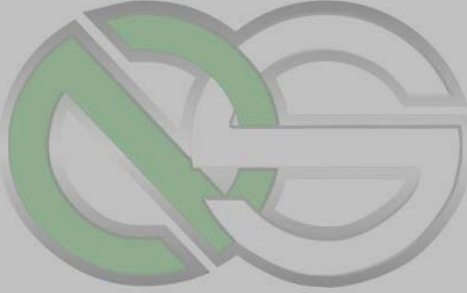
Done Internet | Protected Mode: On 100%

The following screen will be displayed.

Alarm Status - Windows Internet Explorer  
http://www.tgm-tech.co.za/dialtech/company\_duty\_status.php?CID=northern&DPW=duty&CST=northern.css&CDB=calllog2&CIP=192.168.

**Alarm Status**  
The Server Time (Local) is 11:53 am on Friday, 28th September, 2007

Browser Active



Northern Security

Done Internet | Protected Mode: On 100%



When a registered user uses the panic button all his details will be displayed on this page with all information captured on the excel spread sheet provided. To see any additional information click on the additional tab. Sms's will be send to 0842200900.

**Alarm Status**

The Server Time (Local) is 12:12 pm on Friday, 28th September, 2007

**Incoming Alarm Details**

Unit Number	Street Number	Street Name	Suburb	Site	Alarm Description	Log Entry
	101	MACADAMIA	AQUAPARK	Tzaneen	PANIC	<a href="#">Add</a>
Time	Date	First Name(s)	Last Name	Phone	Channel and Contract Type	Information
12:12:05	28/09/2007	DAVE	PROTTER	+27844000911	#TG Alarm# Contract - NORTHERN	<a href="#">Additional</a>

Northern Security



Additional information will be displayed.

The Server Time (Local) is 12:14 pm on Friday, 28th September, 2007

The Incoming Alarm Location is: - 101 MACADAMIA, AQUAPARK  
The Alarm Source is: +27844000911

**Location Information:**

Unit Number	Street Number	Street Name	Suburb	Site
	101	MACADAMIA	AQUAPARK	Tzaneen
Time	Date	First Name(s)	Last Name	Phone
12:12:05	28/09/2007	DAVE	PROTTER	+27844000911

Contract for this Location:

Contract Type	Start Date	End Date	Contract Code	Time	Date
NORTHERN	2007-08-01	2010-08-01	123456	09:23:44	20/09/2007

People registered at Location:

Phone Number	First Name(s)	Last Name
+27844000911	DAVE	PROTTER

Log Entries:

Archived Alarm Log Entry	Time	Date

Location Log Entry	Time	Date

You will hear an audible alarm sound that will only go away once the controller responded to the panic. To respond to the panic alarm on the web page click on the **add** button. The following screen will appear and needs to be updated.



Alarm Log Entry - Windows Internet Explorer

http://www.tgm-tech.co.za/dialtech/company\_duty\_logentry.php?CID=northern&CST=northern.css&DPW=duty&CDB=calllog2&CIP=192.168.1.1

### Alarm Log Entry

The Server Time (Local) is 12:16 pm on Friday, 28th September, 2007

The Alarm Location is: - 101 MACADAMIA, AQUAPARK

**Add an Alarm Log Record:**

Alarm Log Entry  
Send vehicle TYT455GP to panic alarm.

SUBMIT

**Related Alarm Log Records:**

Alarm Log Entry	Time	Date
←		

Done

Internet | Protected Mode: On

Complete the necessary information in the alarm log entry field and click on submit. To complete the panic click a second time on the add button and type in what the final outcome of the panic was. The colour will change from bright blue to light blue. This entry is now in the database and can be accessed through the client configuration pages.

Alarm Status - Windows Internet Explorer

http://www.tgm-tech.co.za/dialtech/company\_duty\_status.php?CID=northern&DPW=duty&CST=northern.css&CDB=calllog2&CIP=192.168.1.1

### Alarm Status

The Server Time (Local) is 12:21 pm on Friday, 28th September, 2007

1 Active

**Pending Alarm Details**

Unit Number	Street Number	Street Name	Suburb	Site	Alarm Description	Log Entry
	101	MACADAMIA	AQUAPARK	Tzaneen	PANIC	Add
Time	Date	First Name(s)	Last Name	Phone	Channel and Contract Type	Information
12:12:05	28/09/2007	DAVE	PROTTER	+27844000911	#TG Alarm# Contract - NORTHERN	Additional

Done

Internet | Protected Mode: On